

You said...	We said...
<ul style="list-style-type: none"> <li>You still prefer a paper copy of letters in your child's bag.</li> </ul>	<p>Many letters are still issued in paper form but with the school's budget decreasing each year, where possible, letters will be uploaded to the website. We'd rather spend money on resources which will enhance the children's learning.</p> <p>If you do not have internet access, please contact the school office and we will arrange for a paper copy to be sent home to you.</p>
<ul style="list-style-type: none"> <li>You would like to see videos on the website.</li> </ul>	<p>So would we! However because of South Lanarkshire Council's filtering policy in primary schools, we are unable to upload or view videos because this has to be done through YouTube.</p>
<ul style="list-style-type: none"> <li>You are not familiar with using the internet.</li> </ul>	<p>Don't worry. As above, please contact the school office. We can issue a paper copy of any newsletter which is only available online. Ask your child to show you too. They are the best teachers when it comes to technology!!</p>
<ul style="list-style-type: none"> <li>You are not able to access class updates.</li> </ul>	<p>Class page news is updated every term. This may possibly be an issue with your computer or device because all class updates should be visible on all devices.</p>
<ul style="list-style-type: none"> <li>You would like information displayed about trips, bags to school and things to remember this week.</li> </ul>	<p>Check the 'This Week at Glengowan' section of the website on the homepage. This should provide almost all of this information. It is updated every Friday for the following week.</p>
<ul style="list-style-type: none"> <li>You would like to see a staff gallery and/or profiles so you can put faces to names and vice versa.</li> </ul>	<p>Many school websites do have this feature. When we set the website up, we decided not to just because of the high turnover of staff at the time. It is certainly something we will consider for the future. Thanks.</p>
<ul style="list-style-type: none"> <li>Class news is not compatible with some iphones or ipads.</li> </ul>	<p>It should be! Depending on the device you are using, some of the text may not appear exactly as it does on a computer which is frustrating. However all class news should be displayed. Double check your device and please get in touch if it still doesn't display.</p>

<ul style="list-style-type: none"> <li>• Class news could be updated on a more regular basis.</li> </ul>	<p>We try to keep class news and photos updated regularly, at least once per term, just like newsletters. Pupils share their learning experiences each week through learning logs too.</p>
<ul style="list-style-type: none"> <li>• 'A day in the life of...' section for staff or pupils around the school would be good to see.</li> </ul>	<p>This is a great idea. Something we'll certainly take into consideration for next session. Thanks for this suggestion.</p>
<ul style="list-style-type: none"> <li>• A feedback questionnaire for each section of the website would be good.</li> </ul>	<p>This function isn't possible directly through our website provider.</p>
<ul style="list-style-type: none"> <li>• You would like to see more recent photos of children in classes.</li> </ul>	<p>Many photos are regularly uploaded to class galleries each and teachers are encouraged to upload a few photos each week. Hopefully this will become more frequent next session.</p>
<ul style="list-style-type: none"> <li>• You would like to see a list or link to school holidays.</li> </ul>	<p>This information is available on the website. If you are on the Homepage of the website, simply scroll down to the 'Popular Links' section where you will find a link to 'Holiday Dates'.</p>
<ul style="list-style-type: none"> <li>• I don't always know when newsletters are on the website.</li> </ul>	<p>We try to put a sticker in your child's Top Spotter or Sunshine booklet when a newsletter is uploaded to the website.</p>
<ul style="list-style-type: none"> <li>• A Facebook page would be useful so that website updates can be posted there.</li> </ul>	<p>Because of South Lanarkshire Council's filtering system, Facebook is not a site that we are able to access in school. Therefore it would not be possible to update and/or post.</p> <p>We feel that the website is a safer, more secure method of communication.</p>

<ul style="list-style-type: none"> <li>The website is only a one-way communication tool.</li> </ul>	<p>Unfortunately the website only allows information to be uploaded. Visitors are not able to leave comments which is something we would really like.</p> <p>Please feel free to write a note in your child's top spotter/sunshine booklet at any time and/or email the school office with any feedback that you may have.</p>
<ul style="list-style-type: none"> <li>You would like information about before/after-school care facilities in the area.</li> </ul>	<p>Thank you for this suggestion. That is something that we will be able to provide you with. Please watch this space for this information appearing on the website.</p> <p>Please contact the school office if you require any information in the meantime.</p>
<ul style="list-style-type: none"> <li>You would like to see forthcoming clubs advertised.</li> </ul>	<p>This information will often appear in the calendar section of the website. Sometimes clubs are only offered to us at short notice and due to numbers, many clubs will have limited places. We feel it is best not to advertise clubs in advance so that the pupils don't get their hopes up and then find out that they don't have a place.</p>
<ul style="list-style-type: none"> <li>A link to the website where uniforms are ordered would be good.</li> </ul>	<p>Thanks for this suggestion. This link will be put on to the website soon so that it can be used during the summer.</p>

Dear Parent/Carer,

Thank you very much for the valuable feedback about the school website. It was lovely to receive such positive comments and we will try to act on as many of your suggestions as possible.

I have included a 'You said, we said' section which will hopefully clarify any suggestions and/or queries that you may have had.

At a glance...

- 91% of respondents used the school website.
- 100% of respondents thought the website was useful.
- 2% of respondents accessed the website every 1-2 days.
- 29% of respondents accessed the website every week.
- 69% of respondents accessed the website every month.

Thanks again for your feedback and continued support.

Kind regards,

Mr Urquhart.